

## New COVID-19 Protocols

- \* Our front desk staff will welcome you upon arrival and help you navigate to a safe distance space to fill out our new Covid-19 Waiver Form.
- \* Each employee will complete a state supplied symptom screening checklist daily.
- \* Clients will have your temperature taken by a "no-touch" thermometer prior to their spa service.
- \* Service providers will wear masks during all treatments as an enhanced safety measure.
- \* **For the comfort and safety of our staff we are asking all spa clients to wear a face mask.**
- \* Ahlara's Zen Den and Locker Rooms will be temporary closed.
- \* **Advanced pre-payment for your treatment(s) and gratuity** will be required to secure your appointment time and allow for a touch-less payment transaction. A 24 hour cancellation is required for a full refund.
- \* Due to the added expense of PPE, cleaning supplies, and extended appointment times, **there will be a \$5 COVID-19 fee will be added to each appointment.**

### **To keep our guests and employees safe, we will ask all guests to:**

- \* Refrain from visiting the spa if you or a household member have a fever, COVID-19 symptoms or a communicable illness.
- \* Refrain from visiting the spa if you are under an isolation or quarantine order/directive.
- \* Respect the spa's sanitation and hygiene standards and processes posted within the spa and shared by employees.
- \* Wash hands prior to beginning each treatment/service.

